

	ACS Construction Group	Ref : Quality Policy Issue No. : 7 Issue Date : 02-06-2016 Originated By : S. Curran Approved By : P. Grady Page: 1 of 1
	Quality Policy	

ACS CONSTRUCTION GROUP - QUALITY POLICY

ACS CONSTRUCTION GROUP provides Civil Engineering services to a range of public and private clients. The prime areas of expertise are:

- Civil Engineering
- Earthworks
- Drainage
- Concrete structures
- Roadworks
- External works
- Building works

The ACS Quality policy is:

- To develop and maintain a quality management system which satisfies the requirements of ISO9001:2008 and is based on continuous process improvement and the avoidance rather than detection of problems.
- To comply with customer, statutory and regulatory requirements and continually improve the effectiveness of the quality management system.
- To supply quality products and services by aiming to exceed the requirements of customers.
- To establish strong relationships with both customers and suppliers that will contribute to improving the quality of what is provided and purchased.
- To provide all employees with the training, resources and support needed to supply quality products and services to customers.
- To set meaningful quality objectives through the framework of the Management Review; these will then be converted into individual measurable objectives for all relevant employees and functions; and to ensure that they are tracked and reviewed through the Quality Management System Planning programme.
- To properly communicate the quality policy and quality objectives to all employees.
- To give individual responsibilities and accountability for the quality management system to employees.
- To establish an environment that supports the production and delivery of high quality products and services.
- To actively encourage each employee to realise his or her full potential.
- To foster the concept of a team approach within the organisation, based on increasing the company's competitiveness by way of improved quality and productivity.

The ACS quality policy is displayed as a symbol of commitment. Each new employee is provided with a copy of the quality policy as part of the induction programme. All employees are issued with a copy of the quality policy whenever there is a change or amendment to it.

The quality policy is reviewed for continuing suitability at the Management Review.



P Grady
Managing Director

Date for review: 02-06-2017